



sharmans

gutter & roof refurbishment systems

Sharman's

System guarantees.

Guaranteed
system
performance

- ✓ **Gutter and roof** systems
- ✓ **Extend** building lifecycle
- ✓ **Nothing else** comparable
- ✓ **30+ years** tried and tested
- ✓ **Proven** technologies

hdsharman.co.uk

Sharmans gutter and roof refurbishment systems are guaranteed to extend building lifecycles.

Our market leading systems have stood the test of time, providing complete peace of mind to both specifiers and contractors since their market launch into the industrial/commercial roofing sector in 1985.

Whether it's gutter refurbishment, cut edge corrosion prevention, full roof coatings or rooflight protection, Sharmans has the tried and tested solution. Our UK manufacturing centres, dedicated contractor training centres and in-house technical expertise provide complete quality assurance.

Service support is provided at every stage of the process from the initial survey, condition reporting and specification development, through to installation by our

Approved Contractor Network and site audit and sign off by Sharmans national team of Technical Services Managers.

Underpinned by a range of comprehensive performance guarantees and independent industry certification, we provide the right system into the right application utilising 30 years of leading industry expertise.



Your choice of guarantees.

Sharmans offer a choice of either a single point guarantee or a product guarantee to meet your specific project needs.

Both types of guarantee are available to specifiers and Approved Contractors.



Single point guarantees (materials and workmanship).

On our gutter and roof full lifecycle restoration systems, Sharmans offers the following single point guarantees:

Plygene[®] **gutterline**

Providing permanent
gutter leak prevention
25 year guarantee

Delcote[®] **architectural** **coating**

Full roof coatings
25 year guarantee

What does the single point guarantee cover?

In addition to the system's material components, workmanship and installation of the system are also guaranteed against future performance failure to provide a one stop guarantee for the client/tenant.

This means that if there's a failure of the system during the lifetime of the guarantee arising from either a material failure or fixing failure, Sharmans will make good and repair or reinstate as appropriate.

How is the single point guarantee generated?

The project works are inspected and audited by Sharmans team of Technical Services Managers during the installation process. On completion and final inspection, the Technical Services Manager will authorise the release of the guarantee or snag the installation prior to final approval and release.



What are the benefits of a single point guarantee?

- The 25 year duration is unmatched by competitors' systems. We are able to provide this market leading guarantee because our systems have been fully tried and tested and have stood the test of time since their introduction into the UK market in 1985.
 - The guarantee is provided directly by Sharmans, so responsibility to remedy any future performance failure, whether it's a material component or fixing and installation issue rests with Sharmans, removing any grey areas of responsibility that can occur with separate manufacturer's product guarantees and contractor's workmanship guarantees.
 - We provide project management support on all single point guarantee projects. Project management means that we undertake a full site survey (with optional condition report); generate the bespoke system specification and then audit and inspect the works during installation, prior to authorising the release of the guarantee.
 - The single point guarantee is an exclusive offer for specifiers and Approved Contractors.
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Is the single point guarantee insurance backed?

The maximum duration that the UK insurance industry will provide cover for construction products is 10 years. In order to provide our customers with complete peace of mind for the full 25 years product cycle, Sharmans launched its innovative single point guarantee.

Sharmans is the guarantor of the single point guarantee, providing the beneficiary with the confidence that the guarantee is underpinned by a UK market leading manufacturer with an established 50 years trading history.

Single point guarantee vs. an insurance backed/latent defects guarantee?

The most obvious benefit of the single point guarantee is that it provides the beneficiary with an additional 15 years of assured performance (two and a half times the longevity of an insurance backed/latent defects guarantee).

In reality, most guarantee claims will arise as products age due to a combination of weathering, building movement, thermal movement, corrosion, etc., so the likelihood of a product failure after 10 years is greater than during the first 10 years. Hence, the single point guarantee provides the client with guaranteed performance when it is most needed.

Finally, if the beneficiary doesn't need the full scope of the single point guarantee, Sharmans can offer our standard system product guarantee for up to 25 years.

Generic samples of the guarantees can be found at:
www.hdsharman.co.uk/gutter-lining-certification-guarantees-specifier/

Product guarantees.

As standard, all Sharmans gutter and roof refurbishment systems are underpinned by a product guarantee as follows:



Plygene[®] gutterline

Providing permanent
gutter leak prevention
25 year guarantee

Delcote[®] GS

Gutter coating
10 year guarantee

Delcote[®] architectural coating

Full roof coatings
20 year guarantee

Delglaze[®] rooflight

Rooflight repairs
10 year guarantee

Seamsil[®] 100

Cut edge corrosion
15 year guarantee

Seamsil[®] 400

Roof bolt encapsulation
12 month guarantee



What does the product guarantee cover?

The system's material components as supplied by Sharmans are fully guaranteed to perform in line with their specification for the duration of the guarantee. If there is a performance failure of the system's material components, Sharmans will repair or replace as appropriate.

How is the product guarantee generated?

Correct installation/application methodologies prescribed by Sharmans are critical to the lifetime performance of our gutter and roof refurbishment systems. Our Approved Contractor Network receives comprehensive survey and installation training at one of our two purpose built training centres. Ongoing site support is provided by Sharmans national team of Technical Services Managers.

Approved Contractors use a mix of online tools to self certify that the installation is in compliance with Sharmans prescribed installation methodologies and request the relevant system guarantee. Following a review and approval by our Technical team, the guarantee is issued.

Generic samples of the guarantees can be found at:

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